CASE STUDY

Arthur Welter optimizes payroll calculation and processing with APSAL.

Since 2019, Arthur Welter, a historical player in the logistics sector in Luxembourg, has outsourced all of its IT infrastructure management to Telindus

Satisfied with the hosting solutions to manage its IT infrastructure, it was natural for Arthur Welter to turn to its partner Telindus when looking for a solution for payroll calculation and payroll file generation.

Arthur Welter thus decided to adopt Telindus' APSAL solution to ensure the calculation and generation of payroll for all drivers and employees active in its logistics entity. The payroll engine, with its advanced configuration possibilities, allows the HR team at Arthur Welter to save valuable time.

Integrating numerous variables

"The payroll management solution we used in the past no longer met our specific needs," says Patrick Mergen, COO of Arthur Welter. "Calculating salaries, given our business operations, entails considering a multitude of variables such as night shifts, weekend hours, various bonuses, special leaves, and even tax intricacies when some of our drivers operate in neighboring countries like Germany. Therefore, we sought a solution capable of integrating all these variables for swift salary calculations."

A solution easily adaptable

"Since the beginning of 2022, Arthur Welter has relied on Telindus' APSAL solution to calculate the salaries of the 450 employees at Arthur Welter Transports, including drivers, and the 80 employees at Arthur Welter Logistics at the warehouse level. Additionally, Arthur Welter manages payroll calculations for its other entities internationally, comprising 210 employees," says Patrick Mergen. "One of the major advantages of working with APSAL lies in the adaptability of the solution. The development teams are close to us, took the time to understand our needs, and the specificities related to our businesses, particularly in establishing gross salary calculations starting from the net. Through good collaboration, we managed to interface the solution to easily input all the data and ensure the accuracy of the calculated salaries."

Gain de temps et gestion facilitée

Pour Arthur Welter, APSAL a permis de gagner un temps précieux. Avec la solution précédente, entre l'injection et la réception des fiches de salaires, le processus de calcul pouvait prendre deux jours. *« Désormais, les opérations sont menées à bien en maximum 45 minutes, explique le COO. En outre, le fait que le service de développement APSAL se trouve à Bertrange permet à la solution d'évoluer selon les besoins du marché, en anticipant et en intégrant rapidement les évolutions législatives et fiscales propres à un pays comme le Luxembourg.*
Les équipes sont à l'écoute et prêtes à répondre à nos besoins spécifiques. Nous avons pu apprécier ces avantages, ces derniers mois, avec la mise en œuvre par le gouvernement d'un crédit d'impôt énergie et d'un crédit d'impôt pour les salariés. Ces changements ont pu être automatiquement et efficacement pris en compte au niveau du calcul de la paie. »

Time-saving and streamlined management

"For Arthur Welter, APSAL has allowed for significant time savings. With the previous solution, the process of calculating salaries could take up to two days from data input to receipt of the pay slips," explains the COO. "Now, the operations are completed in a maximum of 45 minutes. Additionally, having the APSAL development service located in Bertrange allows the solution to evolve according to market needs, anticipating and quickly integrating legislative and fiscal changes specific to a country like Luxembourg. The teams are attentive and ready to address our specific needs. We have been able to appreciate these benefits in recent months with the implementation by the government of an energy tax credit and a tax credit for employees. These changes could be automatically and efficiently incorporated into the payroll calculation."

DISCOVER THEIR STORY

"The calculation of salaries, given our business activities, requires taking into account numerous variables (…). Therefore, we were looking for a solution that could integrate all of these variables to perform a quick calculation of salaries."

PATRICK MERGEN - Chief Operations Officer Arthur Welter